

July 2017



BAYSIDE COVE

www.baysidecovehoa.org



Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

WELCOME NEW BOARD OF DIRECTORS

On May 18th, the Bayside Cove Annual Election took place. Two places on the Board were up for election and John Perrone and Jim Moore were elected to the Board of Directors! The Board of Directors also reseated itself to the following positions:

President/Treasurer: John Merrell
Vice-President: John Perrone
Secretary: Carole Ciraulo
Member-at-Large: Tom Addis
Member-at-Large: Jim Moore



The following Committee members were also appointed:

Landscape Committee: Michele Otting, Pat Merrell, Sarah Yarnell
Architectural Committee: Carole Ciraulo, Michele Otting, James Moore
Executive Committee: John Merrell, Carole Ciraulo, Jim Moore

The Board of Directors is committed to continuing the work of the previous Board and is solely made up of volunteers.

Please congratulate your Board Members as you see them in the Community.

BOARD OF DIRECTORS:

President/Treasurer: John Merrell
Vice-President: John Perrone
Secretary: Carole Ciraulo
Member-at-Large: Tom Addis
Member-at-Large: Jim Moore

NEXT BOARD MEETING:

September 20, 2017
5:00 pm at Newport Beach Yacht Club
1099 Bayside Drive
Newport Beach, CA 92660

The final agenda will be posted on the bulletin board on the pool gate and the Association's website. You may also obtain a copy of the agenda by contacting management at 949-838-3262.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Maggie Rahm
Phone: 949-838-3280
Emergency After Hours: 949-833-2600
Fax: 949-833-0919
Mrahm@keystonepacific.com

COMMON AREA ISSUES:

Araceli Chavez
Phone: 949-430-5808
achavez@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600
customercare@keystonepacific.com

PATROL MASTERS:

(714) 648-0602

POOL KEYS:

\$75.00, payable by check to
"Bayside Cove"

SOUTHERN CALIFORNIA GAS COMPANY:

(800) 427-2200

NEWPORT BEACH FIRE DEPARTMENT:

(949) 644-3104

POOL RULES

Summer is here and the beautiful weather draws us to the pool. As we share the pool with our friends, relatives and neighbors, please ensure we are following all the pool rules including:

- The swimming pool and spa are closed from 10 pm to 7 am.
- Children under the age of fourteen (14) are not permitted at the pool area without adult supervision.
- Children under the age of seven (7) are not allowed in the spa at any time.
- Children under the age of seven (7) are permitted to use the pool from 10 am to 4 pm
- All foodstuffs and beverages should be cleaned up and thrown away before departing the pool area. Cigarettes and cigar butts must be taken out of the pool area and thrown away.
- All animals, including those on leashes are not allowed in the pool area or sandy beach area at any time.
- Non-residents are only permitted to use the pool if the resident adult is present with them.
- Private parties held in the pool or beach areas must have written permission from the Board of Directors to do so. Private parties are defined as an excess of eight (8) non-resident guests. There may be additional fees or deposits required to ensure the safety and cleanliness of the pool area.

July 2017 REMINDERS

- Keystone Pacific is open Monday – Friday from 9 am to 5pm. Keystone will be closed on Independence Day – July 4th.
- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Street Sweeping Day - Weekly, on Fridays
- Trash Pick-Up Day - Weekly, on Wednesdays
Please remove trash cans from the common areas after this day.
- Wednesday September 20, 2017 - General Session @ 5:00pm
Newport Beach Yacht Club

Happy 4th of July!!



SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email.

To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at www.kppmconnection.com.

SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customercare@keystonepacific.com to request an ACH application.

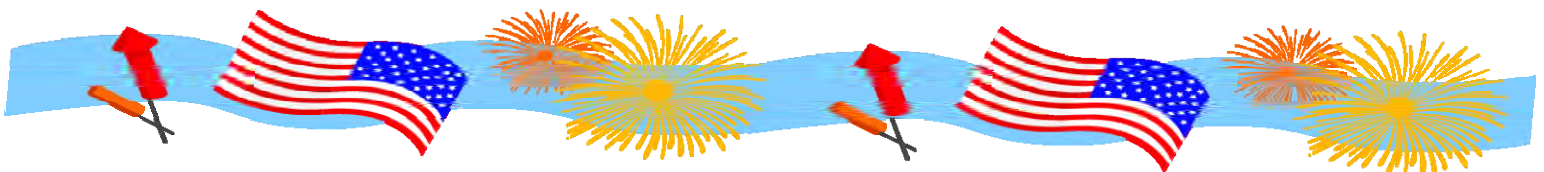
DID YOU KNOW...

That Bayside Cove has a website? Baysidecovehoa.org houses a great deal of information about the community including CC&Rs, Rules & Regulations, Minutes and more. Breaking news is always posted there as well. Check it out!

COMMUNITY REMINDER – EXPEDITING YOUR REQUEST OR CONCERN

Management would like to make sure all homeowners have key tips in order to expedite your maintenance request, concern or emergency:

- Please put your request in writing, via email, whenever possible.
- Email photos, when possible, as well. Photos enable us to get a clear picture of the location and extent of the issue needing to be addressed.
- Please indicate your Association "Bayside Cove" and your full address in the subject line.
- Provide us with your best contact phone number, if the issue is complex and needing special attention. We promise to use the utmost discretion if contact is required.
- Please report issues as soon as you see them. Remember that vendors called out to perform work, after 3:00pm and later, run into "after-hours" expense charges, which is costly to all homeowners.
- True emergencies will always be treated as such and will be prioritized ahead of the cue.



NEW PORTAL LAUNCHING



WWW.KPPMCONNECTION.COM

At Keystone Pacific, we are constantly striving to provide our clients the highest level of customer service and a superior management experience. In July, we will modernize the look of our portal to enable new exciting features within the next year. The new portal may look different, but it retains all of the features you currently use. The launch of our new look is just the first step in offering you the best-in-class tools so that you can manage your account in a way that suits your busy life. Stay tuned for more updates on exciting new features.

USE ON ALL DEVICES

Our new website will be available on all devices; including desktops, tablets and smart phones.



LOGIN INFORMATION

Please log in to www.kppmconnection.com using your email address and password. If you have not registered, please have your billing statement available to enter in the required information.



NEED ASSISTANCE?

STARTING JULY 15TH
Extended Customer Service Hours
9:00 AM to 9:00 PM
Customer Care: (949) 833-2600 or
customercare@keystonepacific.com

